



HOCKLEY PARISH COUNCIL

The Old Fire Station, 58 Southend Road, Hockley, Essex, SS5 4QH

Telephone: 01702 207707 e-mail: enquiries@hockley-essex.gov.uk

Website: hockley-essex.gov.uk

Website accessibility statement

Information about this website

This accessibility statement applies to www.hockley-essex.gov.uk and is run by Hockley Parish Council whilst being supported/hosted by Atlantic Vision ECO Hosting. We want as many people as possible to be able to use this website. For example, this means that you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand. [AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible is this website?

We know that some parts of this website are not fully accessible:

- The text will not reflow in a single column when you change the size of the browser window.
- You cannot modify the line height or spacing or text.
- You cannot skip the main content when using a screen reader.
- You cannot access the sub menus using the keyboard.
- Many Adobe PDF, Microsoft Word and spreadsheets are not fully accessible to screen reader software.

Feedback and contact information

If you need information on this website in a different format, like accessible PDF, large print, easy read, audio recording or braille, please contact us and we will do our best to help.

Email: clerk@hockley-essex.gov.uk

Telephone: 01702 207707

We will consider your request and get back to you within 5 working days.

Reporting accessibility issues with this website

We are always looking to improve the accessibility of our website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, please contact us using the contact:

Kelly Holland (Clerk to the Council)

Email: clerk@hockley-essex.gov.uk

Call: 01702 207707

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service](#) (EASS).

Contacting us by phone or visiting us in person

Contact Kelly Holland (Clerk)

The Old Fire Station

58 Southend Road

Hockley

Essex

SS5 4QH

Tel: 01702 207707

Email: clerk@hockley-essex.gov.uk

Technical information about this website's accessibility

Hockley Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

- The text will not reflow in a single column when you change the size of the browser window.
- You cannot modify the line height or spacing or text.
- You cannot skip the main content when using a screen reader.
- You cannot access the sub menus using the keyboard.
- Some of the images on our site do not display appropriate alt text.
- Many of our older PDFs and Word documents do not meet accessibility standards - for example, they may not be marked up so they are accessible to a screen reader.

Non-compliance with the accessibility regulations

- Some images do not have a text alternative, so people using a screen reader cannot access the information.
- Some older PDFs and Word documents may not be fully compliant with the regulations.
- Some externally supplied, interactive PDFs may not be fully compliant, The Council has no control over these documents.

Disproportionate burden

At the present time, we have not identified any specific issues that would be a disproportionate burden. The Council are in the process of sourcing a new website platform to ensure the accessibility standards are met.

Content that's not within the scope of the accessibility regulations

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with financial information.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix Minutes prior to January 2018.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we are doing to improve accessibility

The Council are in the process of sourcing a new website platform to ensure the accessibility standards are met. Non accessible areas within our control of the current website are being amended to ensure compliance until the new website is fully functional. All new PDFs and Word documents will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 11 November 2020. It was last reviewed on 11 November 2020.

This website was last tested on 7 September 2020. The test was carried out by the Clerk to the Council.

We tested all pages on our website.

We will review the website on an annual basis and update any changes as and when required.